



August 25, 2014

To Whom It May Concern:

It is with great pleasure that I am writing to recommend TBC for your community roofing needs. For the last 3 years at The Enclave Apartments, I have been involved with many capital projects. I hope my perspective will be helpful to you as you consider this exceptional company.

My first contact with Aaron was during the summer of 2013 after a major hail storm. He introduced himself to our community in a very professional and qualified manner. During the course of the following weeks, Aaron presented material with such ease that he set the tone for the entire project. He offered creative ideas to ensure a low impact schedule on our community. Roof replacement on twelve buildings can be overwhelming for the staff and residents, but was completed in a timely manner above and beyond our expectations.

With residents from a variety of backgrounds, there is always the potential for conflict, and occasionally confrontation. Aaron and Jesse managed to respond consistently with respect and compassion to any of our resident's needs, questions or concerns.

I urge you to consider TBC for your roofing needs as they have been nothing less than professional and courteous as they preformed quality work within our community.

Sincerely,

Tracy [REDACTED]
Community Manager